

Shared Governance with Community-based Organizations and Health Information Exchanges

About the work of the Camden Coalition HIE

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Camden Coalition
of Healthcare Providers

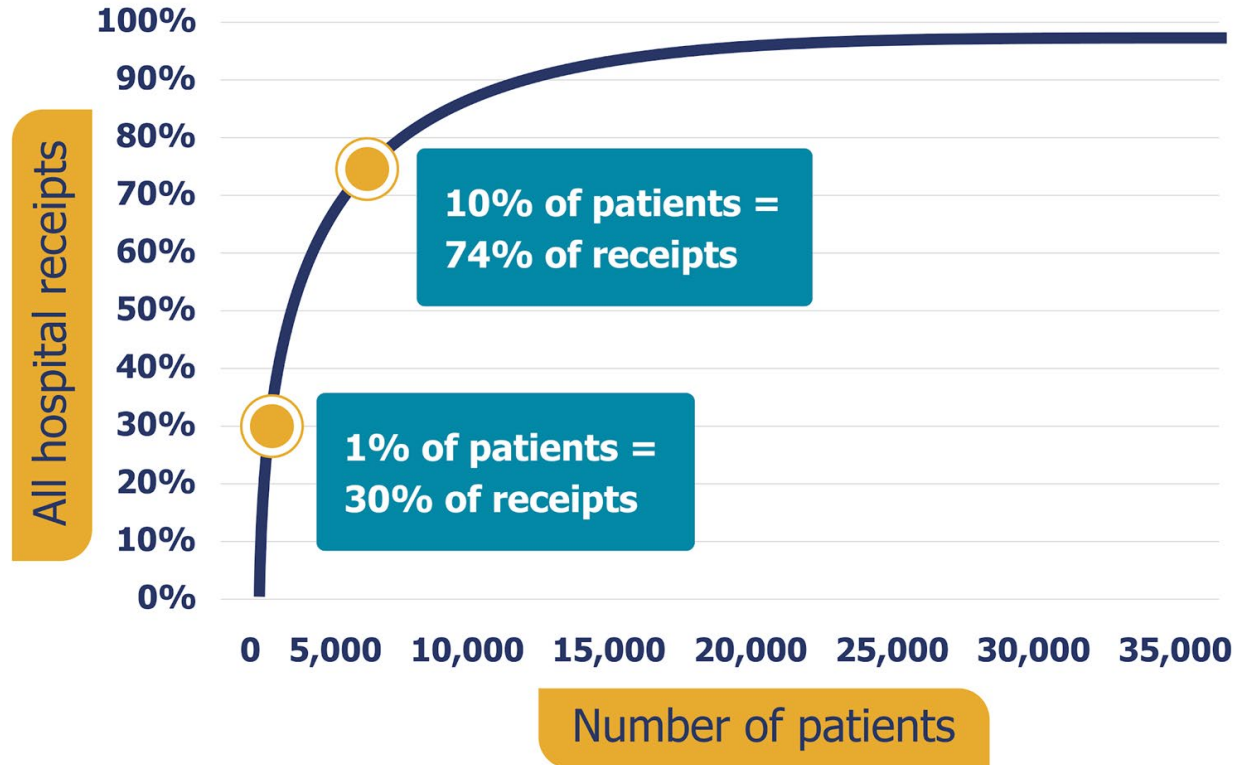


Camden Coalition
of Healthcare Providers

We are working toward
**transformed health
systems** to improve the
well-being of individuals
with **complex health
and social needs.**



The Camden Coalition initially focused on a small group of individuals who accounted for a disproportionate amount of healthcare costs & utilization.



Our work evolved over time as we learned more about the population and the needs in our community.



Care management & clinical redesign



Coalition building

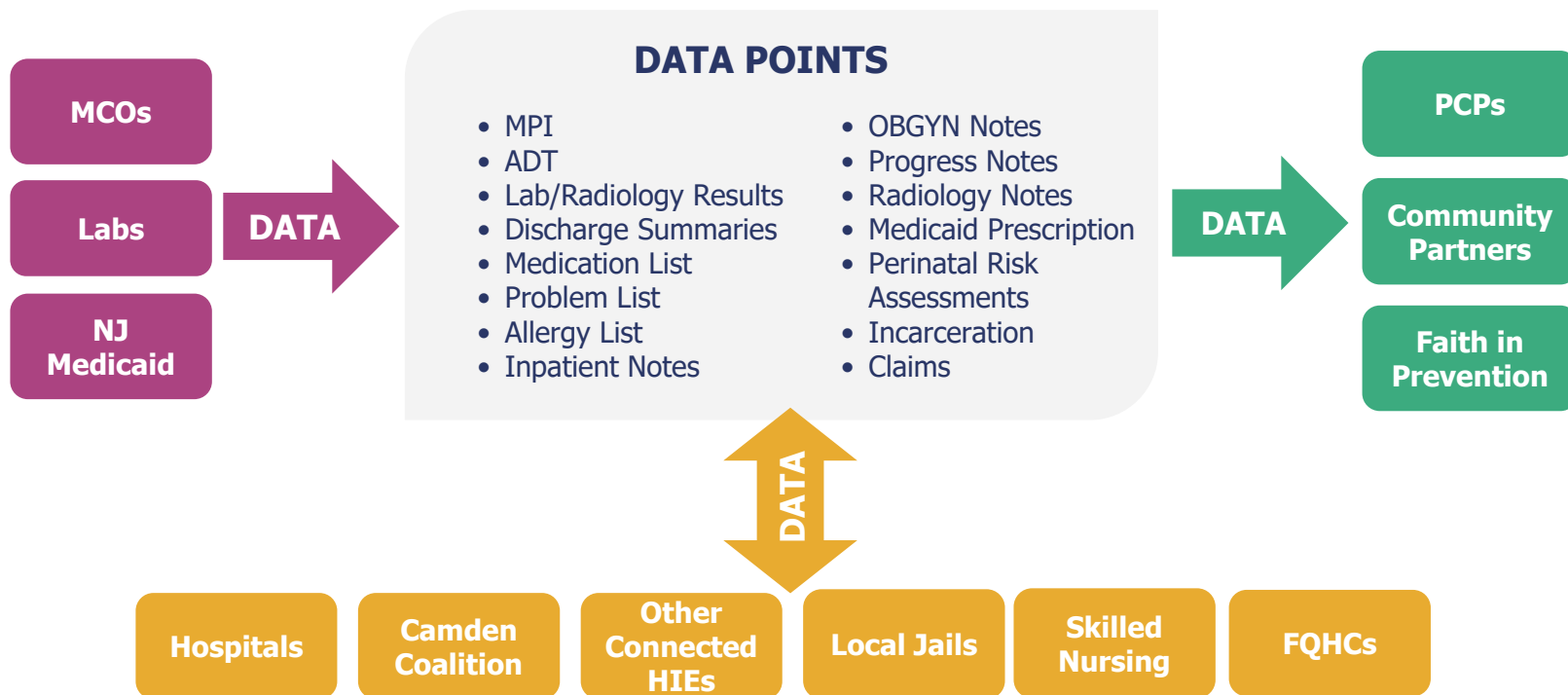


HIE & data analytics



**National Center for
Complex Health & Social
Needs**

About the Camden Coalition HIE



The Camden Coalition as a Regional Health Hub



The Camden Coalition was designated as a regional health hub in February of 2020. All regional health hubs are mandated to participate in the following activities:

- 1) operate a health information exchange
- 2) convene community stakeholders
- 3) serve state departments as a strategic planning partner

Activities include:

- plan and execute population-level health interventions
- perform quality improvement activities
- establish and implement social determinants of health screening protocols
- conduct care coordination
- provide reporting on health goals and needs of the region

Community-based organizations utilizing the Camden Coalition HIE



- **Volunteers of America (housing)** to identify high-risk patients in their shelter for care coordination and to refer patients to quarantine hotels during COVID-19 pandemic
- **Oaks Integrated Care (behavioral health)** for ED notification alerts and piloting new transitions of care workflows
- **Northgate II (medical and social care coordination)** to respond to hospital visits and medical needs of their residents
- **Faith in Prevention** program encourages faith-based organizations to get alerted via the HIE when members of their FBO are admitted to the hospital for social support

▼ Referral Information

Patient Phone Number (please note if patient has no cell phone)	<input type="text"/>	Patient's Emergency Contact/s	<input type="text"/>	Do we have permission to call emergency contact?	<input type="radio"/> Yes <input type="radio"/> No		
Referral Date	<input type="text" value="05/05/2020"/>	Reason for referral	<input checked="" type="radio"/> Homelessness <input type="radio"/> Lives with high-risk person <input type="radio"/> Other	Referral Type	<input type="text" value="Community"/>	Referral Source	<input type="text" value="Community (other locati"/>
Contact Info for Referring Party (name/phone #)	<input type="text"/>	Patient's Current Location	<input type="text" value="Discharged from Hotel"/>	Patient's previous location (shelter, address, streets, etc):	<input type="text"/>		
Date of Covid-19 Test	<input type="text" value="04/30/2020"/>	Covid Status	<input type="radio"/> Presumed Positive <input checked="" type="radio"/> Confirmed Positive <input type="radio"/> Negative				
Onset of Symptoms	<input type="text" value="04/22/2020"/>	Details re symptom onset:	<input type="text"/>				
Date that symptoms began to improve:	<input type="text"/>	Details re symptom improvement	<input type="text"/>				
Quarantine Order Start Date	<input type="text" value="05/05/2020"/>	Actual date of arrival to hotel	<input type="text" value="05/05/2020"/>	Hotel Room Number	<input type="text"/>	Quarantine Order End Date	<input type="text" value="05/14/2020"/>
Quarantine Order Extension Date (if applicable)	<input type="text" value="05/24/2020"/>	Notes re: estimated length of shelter stay	<input type="text" value="Medical Extension: pt was s"/>	Actual Move Out Date	<input type="text" value="05/26/2020"/>		

› Hospital Discharge Planning

▼ Care Team

VOA Case Manager:	<input type="text" value="Jamal:"/>	Coalition Nurse:	<input type="text" value="Jeneen:"/>
PCP	<input type="text" value="Project Hope"/>	Other PCP	<input type="text"/>
Pharmacy:	<input type="text"/>	Pharmacy address/phone number:	<input type="text"/>



Name	DOB and Age	Gender	Referral Date	Referral Source	Test Date	Hotel Arrival Date	Quarantine Order End Date or Extension Date	Notes re move out date	Actual Move Out Date	Patient's Current Location	Coalition Nurse	VOA Case Manager	Patient ID	Covid Lab Results (60 days)
Demoski, R	XX/XX/XXXX (33 yo)	M	05/14/2020	CUH	05/09/2020					Community (other location)				POSITIVE
Demoski, M J	XX/XX/XXXX (69 yo)	M	05/19/2020	CUH	05/19/2020			Cuurently under invrstigation tests results expected today		CUH	Michelle			NOT DETECTED
Demoski, D	XX/XX/XXXX (38 yo)	M	05/18/2020	CUH			06/02/2020			CUH	Michelle			POSITIVE
Demoski, R	XX/XX/XXXX (50 yo)	M	05/12/2020	CUH		05/12/2020	05/26/2020		05/29/2020	Discharged from Hotel	Michelle			POSITIVE
Demoski, R	XX/XX/XXXX (50 yo)	M	05/26/2020	CUH		05/27/2020	06/07/2020	pt was	06/01/2020	Discharged from Hotel	Janeen			DETECTED

Exploring launching MyResourcePal (Aunt Bertha) in our HIE

Recent Patients

My Patients

Analytics

Messages

Manage Record Groups

Administration

Search

0

SMART

FHIR

Provide Feedback

User: aaron.truchil

Demoski, L

Age / Gender 34 Female
DOB 1/1/1900
MRN 1234567890

Street 123 Main Street
City, State CLEMENTON NJ
Phone (555) 123-4567
Allergies N/A

Status: N/A
CC Phone: N/A
Ext: N/A
[Send message about L. Demoski](#)

Documentation

Consent

Dashboard

Timeline

Reports

Lab Trends

Lab Reports

Collaborate

Raw Data Viewer

Link Patient

Example SMART App

SMART Dev

MyResourcePal

Date Range Jan 20, 2019 to Apr 20, 2021

Update

My Resource Pal

People I'm Helping / cierra velazquez

Personal Info

cierra velazquez
Name

mcaban2178@yahoo.com
Email Address

(856) 982-9965
Phone Number

Closed - resolved
Navigation Status

Next Follow-up Date

Marisol Velazquez
Assignment

898989
MBI

898989
MID

1978-08-21
Date of Birth

FEMALE
What is your sex?

Navigation Initial Start Date

Yes
Care plan completed

Living Situation

Please think about the person you selected in Question 1 (either yourself or another) when answering the questions. Please select the option that best describes him or her.

What is your living situation today?

☒ I have a steady place to live

Think about the place you live. Do you have problems with any of the following?

☒ None of the above

Food

Some people have made the following statements about their food situation. Please answer whether the statements were OFTEN, SOMETIMES, or NEVER true for you and your household in the last 12 months.

Within the past 12 months, you worried that your food would run out before you got money to buy more.

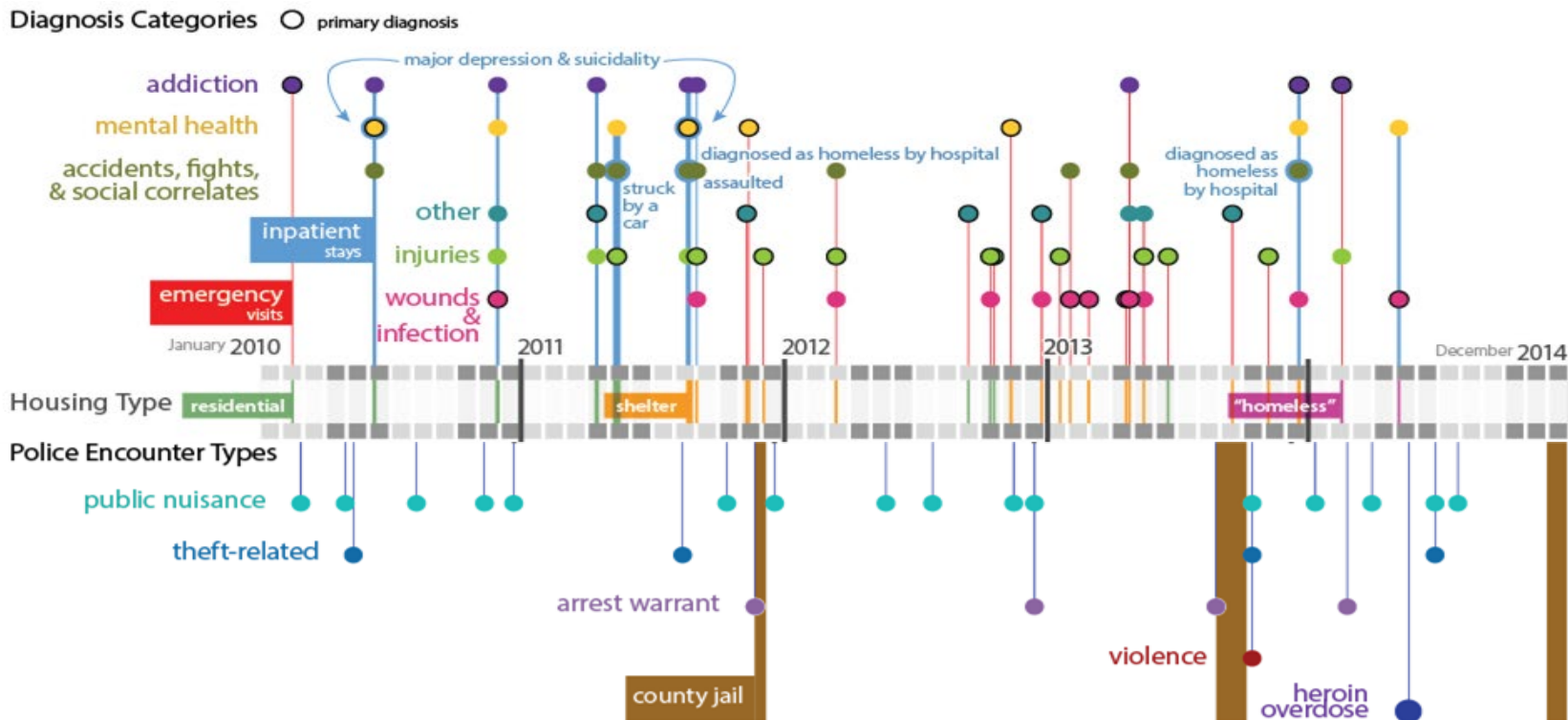
☒ Never true

How do we determine governance structure for sharing data among medical and social service providers?



- All participating organizations of our HIE sign a Business Associates Agreement and HIE Participation agreement that explains organization's responsibility to uphold HIPAA and other policies
- HIE Oversight Committee's role
- Landscape analysis to understand success in other communities
- Piloting with smaller group of dedicated partners to tweak workflows and identify gaps and areas of improvement

Linking healthcare, behavioral health, and other sector data demonstrates the complexity of individuals in Camden who cycle through multiple systems.



Join us for our virtual National Center Conference



Putting Care at the Center is the annual conference of the National Center for Complex Health and Social Needs and will take place October 20-22, 2021.



The National Center
for Complex Health & Social Needs
An initiative of the Camden Coalition

People with complex health and social needs continue to be disproportionately affected by the COVID-19 pandemic. Communities of color continue to face inequitable access to care. At *Putting Care at the Center 2021*, we'll learn about the innovative models, tools, and partnerships complex care programs and practitioners across the country are creating to meet their participants' needs, ensure equity in access to services and care, and promote healing and recovery in their communities.

<https://www.centering.care/>

Thank you!

Camden Coalition of Healthcare Providers

www.camdenhealth.org

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